



To all our valued customers: I would like to share my thoughts and concerns regarding the COVID-19 virus. Superior Audiometrics is committed to taking the necessary precautions to ensure the safety of you, your employees and everyone with whom you are in contact. We are available to you and your staff on our regular schedule, so you can be assured that your service and calibration needs, and the needs of your clinic are met, but with safety in mind.

At Superior Audiometrics we have always serviced what we sell and while we *sincerely* value the personal interaction we can provide to our customers, and while we enjoy the face-to-face interaction and support we can, we also understand that different sites will have different requirements for onsite visits. We want you to be aware that if it would be more convenient for you (or if you would simply be more comfortable) sending your equipment to us for repair or calibration, we have everything in place to make that accommodation for you! (And for those who need or would simply prefer an onsite visit, just call the office and we can make those arrangements.)

Additionally, we can offer you guidelines for cleaning your testing equipment and help with suggestions to keep you and your employees/patients safe (be sure to check the [resources](#) section of our website).

We are committed to helping you stay safe in these unprecedented times; please contact us with any questions.

Kristine Thomas

Superior Audiometrics